Covid -19 Update

Are you concerned about having a tradesperson in your home?

It is now almost three months since the people of this country began to put up with restrictions on their freedom – your freedom – of a kind that we have never seen before in peace or war.

With the inevitability of everyone going back to work over the next few months, to be able to keep ourselves and our customers safe I feel that there must be some clear procedures to follow. Below, is a guide for all our staff to follow whilst they are at your property.

THE PROCEDURE THAT WE WILL FOLLOW

Operatives Guide when visiting an occupied property.

- Wash your hands prior to the visit or use hand sanitiser.

- Knock the door, then step back 2m.

- Once the customer has opened the door, discuss the works with them and ask them politely to step back to allow you to access.

- Make your way to the work area, maintaining a safe distance (min 2m).

- Close the door to isolate yourself in the work area.

- Clean the work area with sanitising wipes before touching anything and starting any work.

- On completion of the work, sanitise the areas you have made contact with.

- Wash your hands immediately upon leaving the plot.

- **Whilst you are in the customers property, you must always maintain at least 2m distance from any occupant.**

- **Where customers do not respect this distance, politely ask them to do so. If they refuse to do so, exit the property.**

So please feel confident that we at Oakey & Son Ltd will do everything that we can to ensure that any work you require will be carried out in line with the Government guide lines, with your safety being of high importance to us.

With this in mind, we have developed an online support system where we can advise you if you have an electrical problem. We can also, provide a quote for your work without even entering your property. It can all be carried out through a video call.

Click this button now for

Online Support

ONLINE SUPPORT

For any other questions or queries please call Steve on **01594 723062** or email **steve@oakeyelectrical.co.uk**